



S/N: 09/510,938  
Docket No.: P4085  
Title: AVAILABILITY, RELIABILITY OR  
MAINTAINABILITY INDEX INCLUDING OUTAGE  
CHARACTERIZATION  
Inv: Paul S. Murray and Karen Learn  
Replacement Sheet

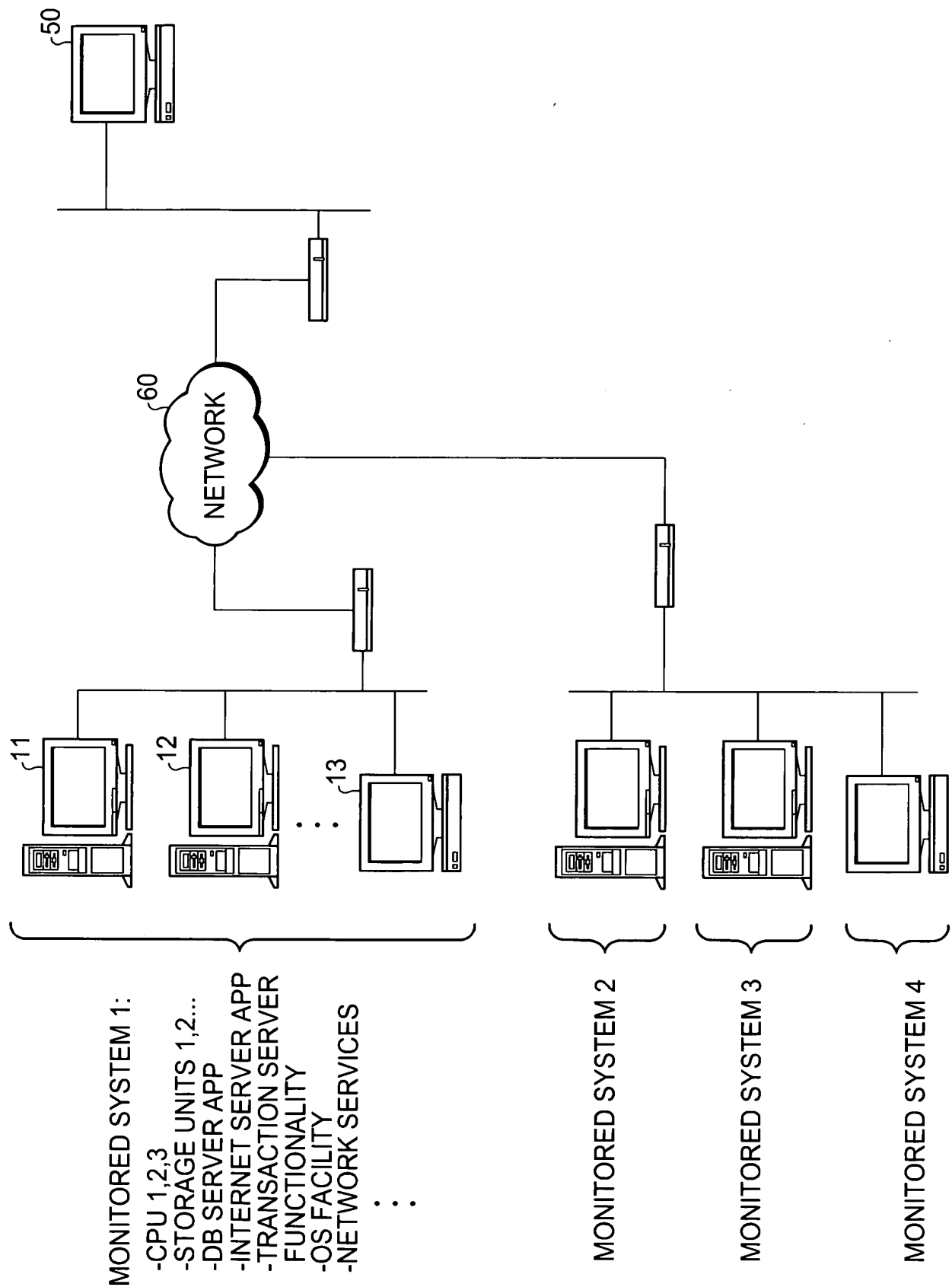


Fig. 1



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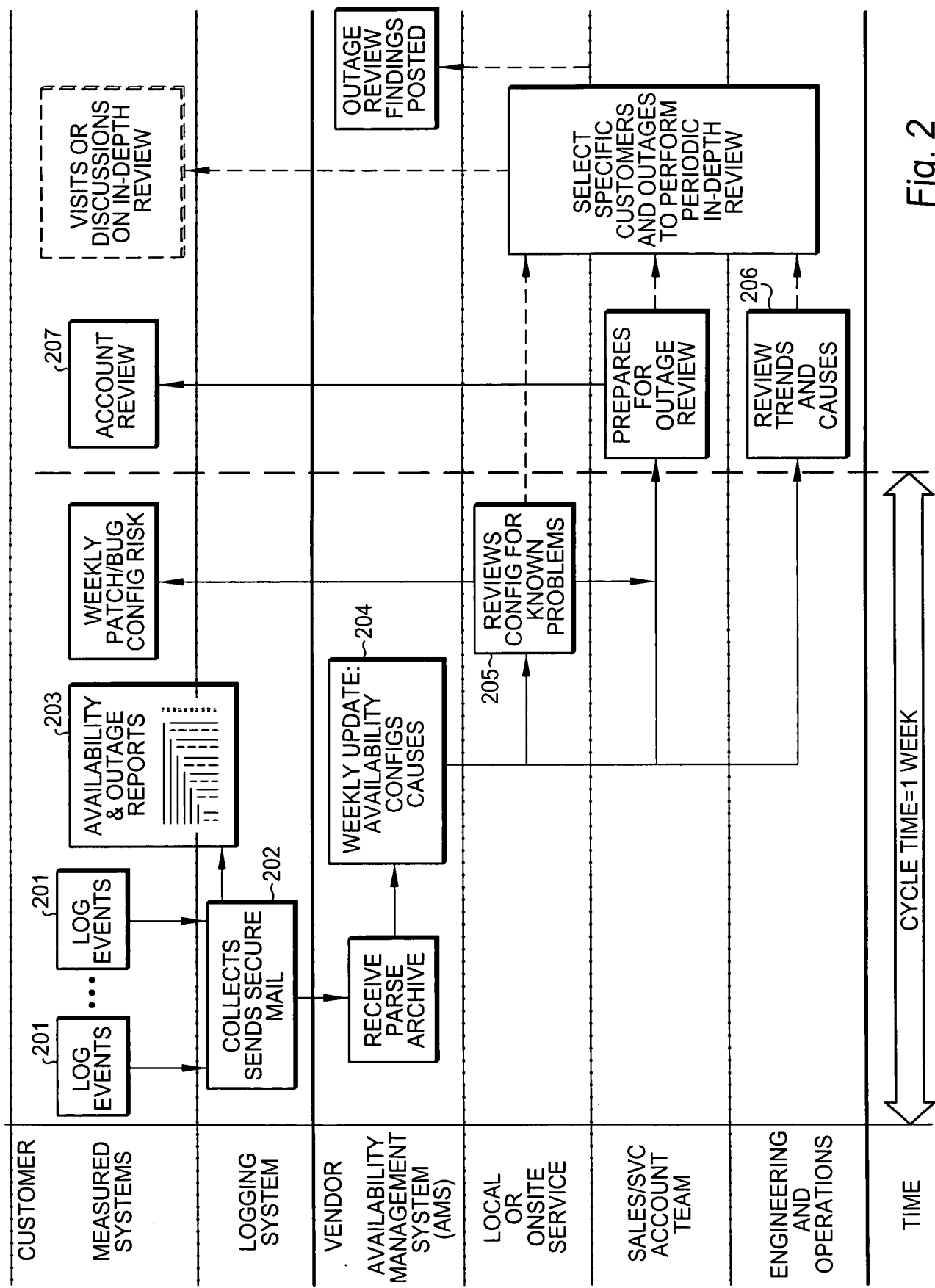


Fig. 2



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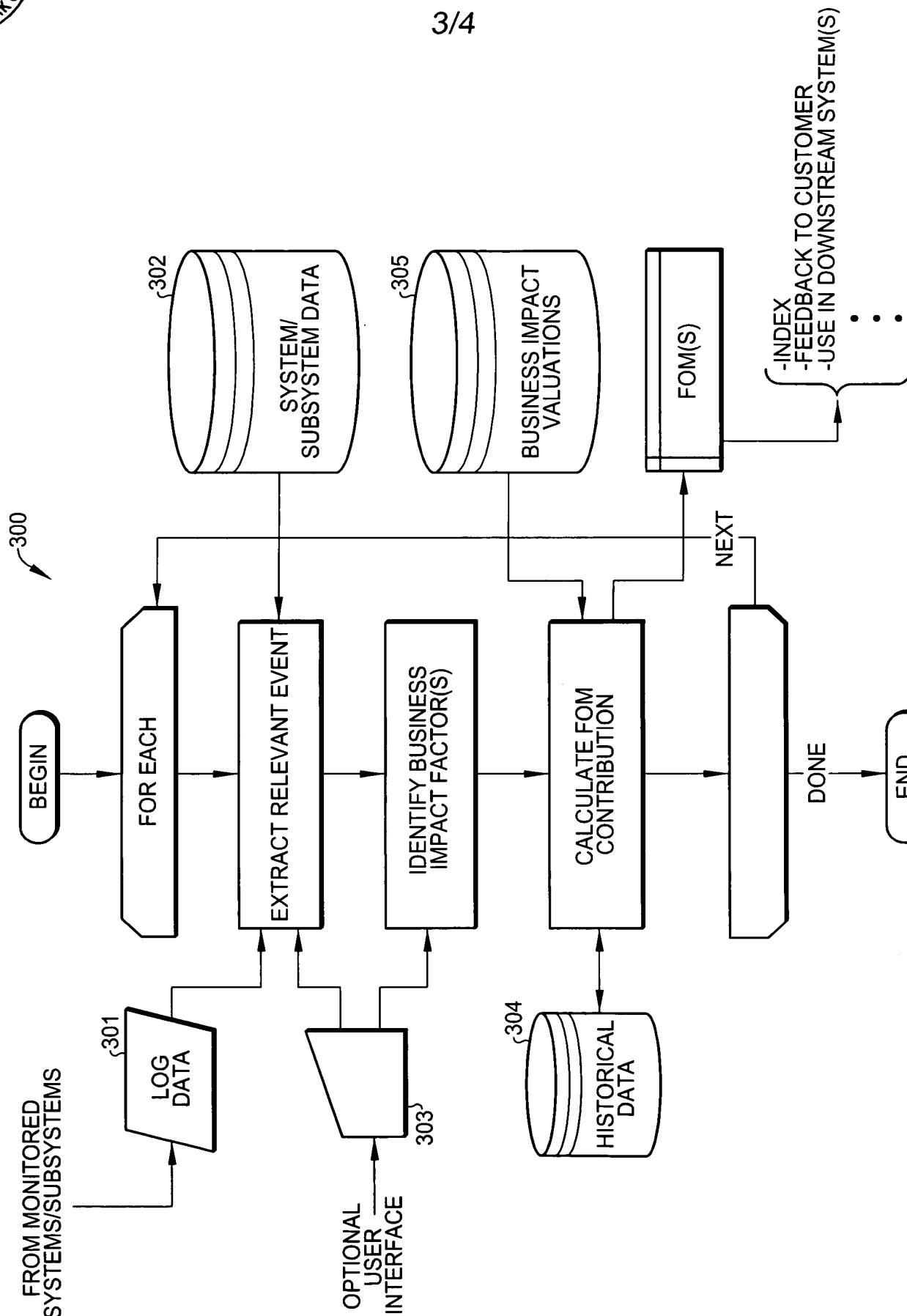


Fig. 3

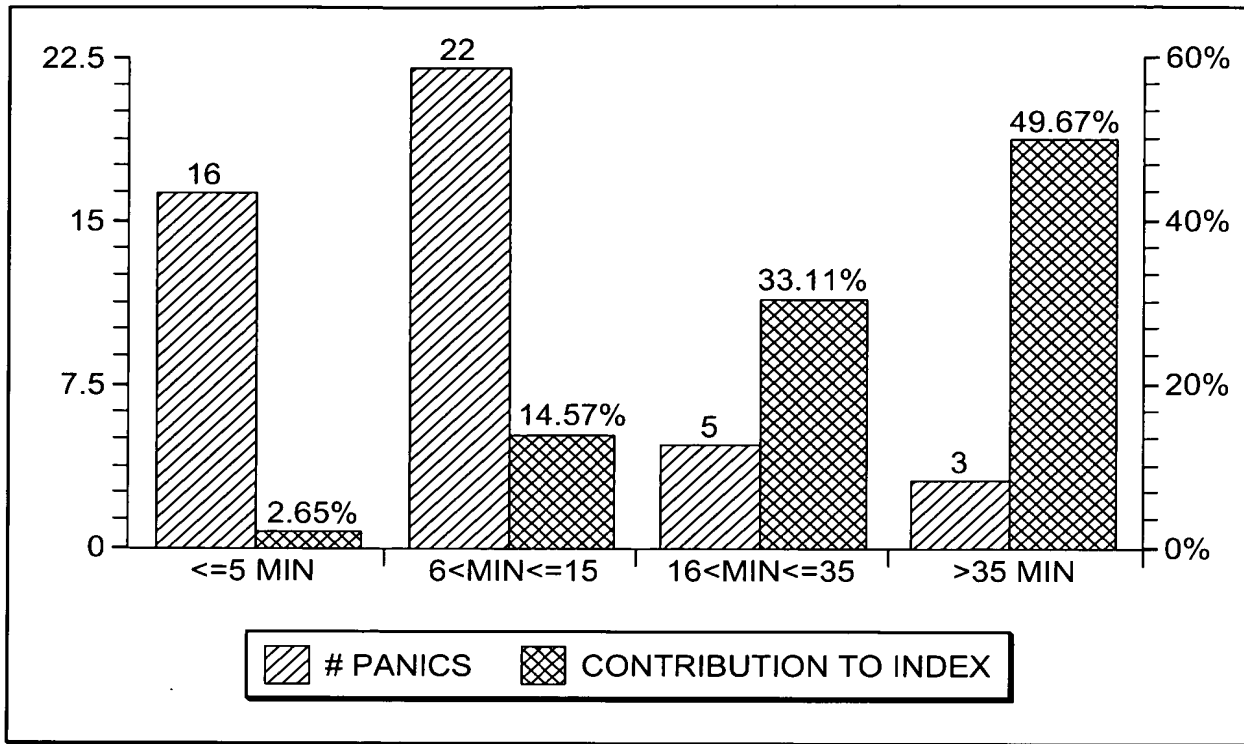


Fig. 4A

SERVER POPULATION:	128				
CATEGORY:	<=5 MIN	6<MIN<=15	16<MIN<=35	>35 MIN	TOTAL
# PANICS	16	22	5	3	46
PANICS/MACHINE:	0.12500	0.17188	0.03906	0.02344	0.35938
RELATIVE WEIGHT:	100	400	4000	10000	
SERVER PANIC INDEX:	12.50	68.75	156.25	234.38	472
CONTRIBUTION TO INDEX	2.65%	14.57%	33.11%	49.67%	100.00%
TARGET IMPROVEMENT:	20%				
TARGET INDEX:	377.5				

Fig. 4B